

# SNAPSHOT: PROGRAM ACHIEVEMENTS

# 2020 2021

## STRONG ROOTS IN EQUAL JUSTICE

# Getting Results



**8,996**

CASES HANDLED

**6,107**

CASES CLOSED

**\$2.9**  
MILLION

**AWARDED TO OR DEBT AVOIDED FOR OUR CLIENTS,**  
PRIMARILY IN CONSUMER CASES.

**3,582**

clients provided with  
counsel & advice  
or limited action

**98** private attorneys accepted  
**317** Pro Bono cases.

**5,419**

**ONLINE INTAKES  
WERE RECEIVED**



Resource materials were  
made available on NPLS'  
website, which received  
**152,755** page views.

**577** PROTECTION FROM ABUSE ORDERS OBTAINED  
**356** CUSTODY & VISITATION ORDERS OBTAINED



- **1,733** cases litigated in court
- **146** cases litigated in administrative tribunals
- **5,463** people with housing issues helped by NPLS staff

**35** Judicare attorneys accepted  
**224** cases.

**15,488**

PEOPLE PROVIDED  
WITH DIRECT SERVICES



**North Penn**  
LEGAL SERVICES

North Penn Legal Services strives to solve civil legal problems and empower vulnerable populations through professional legal representation, advocacy, and education.